



WANT TO SAVE EVEN MORE?

Dominion offers a variety of money and energy saving programs in addition to the Heat Pump Tune-Up. Take advantage of rebates and year-round savings you can earn with the following programs:

Duct Testing and Sealing Program

This program promotes testing and general repair of poorly performing duct and air distribution systems in residential homes. Qualifying customers will receive a rebate for having a participating contractor seal ducts in existing homes using program-approved methods.

Home Energy Check-Up Program

This program provides qualifying customers with an easy and low cost home energy audit. It includes a walkthrough audit of the home, direct install measures and recommendations for additional home energy improvements.

Heat Pump Upgrade Program

This program provides rebates to qualifying customers for the replacement of existing heat pump equipment with more energy efficient models by a participating contractor.



To learn more about these programs,
visit www.dom.com/savenowVA
or call **1-866-DOM-HELP** for additional information.



WORKING TOGETHER TO HELP YOU SAVE!

SAVE MONEY AND ENERGY WITH A HEAT PUMP TUNE-UP

A heat pump tune-up can help you lower your energy bill, increase the energy efficiency of your home and improve your comfort.

WHAT IS THE HEAT PUMP TUNE-UP PROGRAM?

Dominion's Heat Pump Tune-Up program provides rebates for maintenance tune-ups of existing heat pump equipment.

Who is eligible?

This program is open to Dominion Virginia Power residential customers living in single-family residences, townhomes, and multi-family (apartments and condos) dwellings with electric heating and cooling with a heat pump. Mobile homes are not eligible. Customers must be responsible for the electric bill and either own the home or be able to secure permission from the owner to have the services performed. Units in operation for less than six (6) months do not qualify. Homes with non-electric supplementary heat are not eligible. Units must be in working condition prior to tune-up.

WHAT ARE THE BENEFITS OF A HEAT PUMP TUNE-UP?

Dominion's Heat Pump Tune-Up program helps customers manage energy costs. This program can help reduce costs while improving the efficiency of your home. A heat pump tune-up can also:

- ✓ Improve efficiency and prolong the life of existing equipment
- ✓ Ensure your unit is clean and has good air flow
- ✓ Provide better temperature and humidity control

What rebates can I earn?

The incentive offered for the tune-up is \$90 per unit. Note: one tune-up rebate per unit.

When can I expect to receive my rebate?

Please allow up to 90 days from the date all required information is received to process your rebate. Payment will be issued to the account holder and mailing address on record with Dominion. It is the responsibility of the customer to assure that all requirements for the rebate are met. Failure to provide any of the required information will delay processing of your application and could result in non-payment.

How can I find out the status of my rebate?

Upon submission of your rebate, an email will be sent to the email address you provided on your rebate form confirming your rebate has been submitted for processing. You may also check your rebate status via Manage Your Account on www.dom.com or by calling 1-866-DOM-HELP.

More questions? Visit www.dom.com/heatpumptuneup or call **1-866-DOM-HELP** for additional information.

WHAT ARE THE STEPS TO PARTICIPATE?

- 1 Contact a local, participating contractor to schedule your Heat Pump Tune-Up. A complete list of participating contractors can be found at www.dom.com/contractorsearch or call 1-866-DOM-HELP for more information.
- 2 The day of the appointment, the contractor will inspect your heat pump and make the general efficiency improvements needed. For example, the contractor will inspect the heat pump's thermostat, air filter and refrigerant level to make sure they are operating at an optimal level.
- 3 Upon completion of the tune-up, the contractor will complete the contractor portion of the rebate form. You may then submit the completed form via fax or mail along with a copy of your receipt of payment.
- 4 You will receive a confirmation email the day your rebate information is received.
- 5 After you receive the initial confirmation email, you can check your rebate status via Manage Your Account on www.dom.com or by calling 1-866-DOM-HELP.
- 6 *Your rebate check will be mailed directly to you.*

Mail your completed rebate form along with a copy of the receipt to the address as shown below. Failure to include the offer number with the address could delay processing of your application and could result in non-payment.

Honeywell Smart Grid Solutions
Offer Number H444911
P.O. Box 130016
El Paso, Texas 88513-0016

Or fax to: 804-482-2883



Participating Contractor